

Mississauga Library

Code of Conduct

Mississauga Library empowers individuals, fosters community, and inspires lifelong learning by providing access to evolving spaces, services, and information. Our libraries are dynamic, vibrant places where members of the community share space and use it for many different purposes. Noise levels may vary within our buildings.

As a customer of the Mississauga Library, we ask you to:

- Be respectful and considerate of others.
- Do not leave a child or vulnerable person unattended. Children under 10 years of age must be supervised by a caregiver.
- Keep noise at a reasonable level. Designated quiet spaces are available at some locations.
- Bring in only registered guide or service animals.
- Wear appropriate clothing and footwear. Shirt and shoes must be worn at all times.
- Eating and drinking permitted except where posted.
- Be responsible for personal belongings.
- Refrain from running or using skateboards, rollerblades, scooters, or similar equipment.
- Ensure all items removed from the library are checked-out. If the security gate alarm goes off, please speak to staff.
- Seek permission from library staff to photograph, film or record on or near library premises.
- Refrain from soliciting.

Everyone has the right to enjoy the services of the library. Mississauga Library will take action to address behaviour which disrespects the facility, its resources, staff and/or the rights of others to use the library. Bullying, discrimination, harassment, violence, vandalism or verbal abuse will not be tolerated. Violating this Code may result in a person being told to leave the library and/or having their library privileges suspended or cancelled.